



CHC42015

Certificate IV in Community Services

This qualification reflects the role of workers who provide self-directed recovery-oriented support for people affected by mental illness and psychiatric disability.

Work involves implementing community-based programs and activities focusing on mental health, mental illness and psychiatric disability.

Work is undertaken in a range of community contexts such as community based non-government organisations; home based outreach; centre-based programs; respite care; residential services, rehabilitation programs; clinical settings; or supporting people in employment. Work is carried out autonomously under the broad guidance of other practitioners and professionals.



Community Services Qualification

DURATION

12 months is the average course duration

PLACEMENT

80 hours of work

ENTRY REQUIREMENTS

No formal entry requirements

See back for full course overview

DELIVERY METHODS AVAILABLE

- ✓ **Face-to-Face:** Classroom-based learning with practical hands on experience in both a simulated environment and/or work placement.
- ✓ **Blended:** Online learning with scheduled practical workshops.
- ✓ **Online:** Online learning only.
- ✓ **Recognition of Prior Learning (RPL):** Must have the ability to access workplace documentation and have been in the industry fulltime for 2 years or more

For more information, call **3260 6411** or email trainingadmin@helpenterprises.com.au



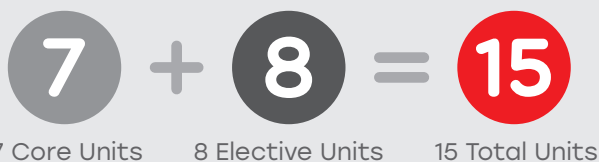
OUTCOMES & FURTHER STUDY PATHWAYS

Business career pathways: Aboriginal Health Education Officer; Community support worker; Domestic Violence Worker; Women's Health Educator; Case Worker (Community Services); Outreach Officer; Aboriginal Intake and Referral Worker; Early Intervention Homelessness Worker; Peak organisation worker; Community Education Worker; Welfare Support Worker; Court Support Worker; Support Worker (Community Services); Information and Referral Worker; Personal Adviser; Health Education Officer; Community Legal Officers; Welfare Rights Worker; Tenant Advice and Advocacy Worker; Family Support Worker; Phone Advice Worker.

Other courses in this pathway: BSB42015 Certificate IV in Leadership and Management.

UNITS DELIVERED

CHCADV001	Facilitate the interests and rights of clients (core)
CHCCCS004	Assess co-existing needs (core)
CHCCOM002	Use communication to build relationships (core)
CHCDIV001	Work with diverse people (core)
CHCLEG001	Work legally and ethically (core)
CHCPRP001	Develop and maintain networks and collaborative partnerships (core)
HLTWHS003	Maintain work health and safety (core)
HLTWHS006	Manage personal stressors in the work environment (elective)
CHCCCS003	Increase the safety of individuals at risk of suicide (elective)
CHCMHS001	Work with people with mental health issues (elective)
CHCLLN001	Respond to client language, literacy and numeracy needs (elective)
BSBMGT401	Show leadership in the workplace (elective)
CHCCDE003	Work within a community development framework (elective)
CHCCCS014	Provide brief interventions (elective)
CHCCCS015	Provide individualised support (elective)



COURSE COSTS
Higher-Level Skills
Co-contribution Fee

Online Courses	Blended delivery
Concession	\$30.00
Non-Concession	\$50.00

HOW TO ENROL
Contact us on **3260 6411** or email
trainingadmin@helpenterprises.com.au

TERMS AND CONDITIONS

Access to Higher Level Skills funding eligibility can be found at https://desbt.qld.gov.au/_data/assets/pdf_file/0026/7784/hls-student-factsheet.pdf. The Queensland Skills Gateway displays the courses available under the Higher Level Skills program and provides information about what they cover, the careers they can lead to and the training providers approved to deliver them – visit www.training.qld.gov.au/skillsgateway. For some subsidised courses under the program, the industry and training package requires the Student must be an Existing Worker in the Community Services and Health industry. These restrictions and/or exemptions are detailed in the Priority Skills List. Prospective students must not have or be enrolled in a certificate IV level or higher qualification. The Higher-Level Skills Program is funded by Queensland Government.

For further information please visit helpemployment.com.au/page/choose-your-services/find-training